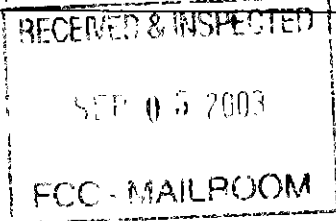




ILLINOIS COMMERCE COMMISSION



August 29, 2003

VIA ELECTRONIC MAIL

Ms. Marlene H Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re Telecommunications Relay Services, Docket No. 98-67

Dear Secretary Dortch.

In accordance with the federal rules relating to telecommunications relay services ("TRS"), 47 C.F.R. §64.604(c)(ii), the Illinois Commerce Commission ("ICC") hereby submits this letter as a summary of TRS consumer complaint logs for the 12-month period ending May 31, 2003. Please be advised that the ICC Staff Liaison for TRS Programs, Christy Pound, has received zero consumer complaints during the identified period.

Please contact me at (312) 814-3706 or Christy Pound at (217) 557-1570 if you have any questions.

Sincerely,

/s/ Christine F. Ericson

Christine F. Ericson
Deputy Solicitor General and
Special Assistant Attorney General

cc. Erica Myers, FCC Consumer and Governmental Affairs Bureau